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Home Care Assistance of Cincinnati Receives 2017 Best of Home Care® Leader in Excellence Award

(Cincinnati, OH – February 4, 2017) [Home Care Assistance of Cincinnati](#), the leading provider of in-home care for seniors, announced today that the company received the distinguished Best of Home Care Leader in Excellence Award from Home Care Pulse, the leading firm in quality assurance for private duty home care. The Leader in Excellence Award was given to the select home care businesses that consistently ranked among the highest in 18 or more quality metrics assessed by Home Care Pulse. As a Leader in Excellence, Home Care Assistance is now ranked among the best home care providers in the nation.

This accomplishment demonstrates Home Care Assistance's long-term dedication to excellent care and quality improvement. To qualify for this award, 10% of Home Care Assistance's clients and caregivers were interviewed each month by Home Care Pulse. Over a 12-month period, Home Care Assistance received high client and caregiver satisfaction ratings in areas such as caregiver training, compassion of caregivers, communication, scheduling, response to problems, overall quality of care, etc. Using feedback from clients and employees, as well as quality benchmarks from Home Care Pulse, the Home Care Assistance management team set goals to reach the highest level of excellence possible.

"We are proud to be recognized in the top 5% of home care providers nationwide," said Will Reid, Owner of Home Care Assistance of Cincinnati. "This recognition is a direct reflection on our first class office staff and all of our amazing, hard-working and compassionate Care Providers."

The Best of Home Care Leader in Excellence Award highlights the top-performing home care businesses in the nation. Home Care Pulse believes that by honoring these providers, families looking for in-home care for a loved one will be able to recognize and choose a trusted home care provider.

"Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible," says Aaron Marcum, CEO and founder of Home Care Pulse. "We are happy to recognize Home Care Assistance as a Leader in Excellence. We've been impressed by their commitment to their clients and caregivers, as well as the quality of the overall care they provide. They really stand out in their market as a top home care provider."

To find out more about Home Care Assistance's commitment to excellence, please visit HomeCareAssistanceCincinnati.com or call 513-891-2273.

ABOUT HOME CARE ASSISTANCE

[Home Care Assistance](#) is the leading provider of home care for seniors across the United States, Canada and Australia. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in daily care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2017 Inc. 5000 Company and one of the [50 fastest](#) growing women-owned companies worldwide in 2016, Home Care Assistance's CEO Lily Sarafan was also named Health Care Executives' [2016 Woman of the Year](#). For more information about Home Care Assistance, visit <http://www.homecareassistance.com>.

About Home Care Pulse

Home Care Pulse is the home care industry's leading firm in performance benchmarking and quality satisfaction management, serving hundreds of home care businesses across North America. Home Care Pulse is the industry's top resource for education, business development, agency certification, and proof of quality, including the prestigious Best of Home Care® Awards. [Click here](#) to learn more about the Private Duty Benchmarking Study and the Home Care Pulse [VANTAGE](#) program. For more information, please call Home Care Pulse at (877) 307-8573 or visit homecarepulse.com.