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## **Home Care Assistance of Ft. Lauderdale Receives Home Care Pulse Certified – Trusted Provider Distinction**

(Fort Lauderdale, FL – April 28<sup>th</sup>, 2016) [Home Care Assistance of Ft. Lauderdale](#) today announced that it has received the Certified – Trusted Provider distinction from Home Care Pulse. This distinction illustrates Home Care Assistance of Ft. Lauderdale’s commitment to client satisfaction.

“We want to commend Home Care Assistance of Ft. Lauderdale for receiving the Certified – Trusted Provider distinction,” says Aaron Marcum, CEO and founder of Home Care Pulse. “Home Care Pulse awards this distinction to providers who are actively gathering feedback from their clients each month and using that feedback to improve the quality of care they provide. By choosing a Certified – Trusted Provider to care for their loved ones, families can be reassured that their provider is dedicated to quality in home care.”

Certified – Trusted Providers have contracted with Home Care Pulse to gather and report feedback from their clients by conducting live random phone interviews with a percentage of their clients each month. Because Home Care Pulse is an independent third-party company, they are able to collect honest and unbiased feedback, without outside influence. Clients rate their provider’s services in areas such as timeliness of caregivers, services being provided as promised, compassion of caregivers and overall quality of care. Clients are also given the opportunity to provide feedback for their provider.

“Having a ‘Client First’ mentality is one of our most important office values,” said Manpreet Dhalla, Owner of Home Care Assistance of Ft. Lauderdale. “We’re proud to partner with Home Care Pulse and receive this designation that demonstrates our commitment to obtain ongoing feedback from our clients. We use this feedback to continually improve our level of care and maintain our leadership as the premier provider of home care in Fort Lauderdale.”

“Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible,” says Marcum. “We are happy to recognize Home Care Assistance of Ft. Lauderdale as a Certified – Trusted Provider, and we applaud their commitment to client satisfaction.”

For more information on Home Care Assistance of Ft. Lauderdale, please visit [www.HomeCareAssistanceFTLauderdale.com](http://www.HomeCareAssistanceFTLauderdale.com) or call 954-909-0370 at any time. We also welcome any one to visit our office at 5975 N Federal Highway, Suite 124 in Fort Lauderdale, FL.

**About Home Care Assistance**

Home Care Assistance is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in Live-In care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2015 Franchise500® and Inc. 5000 Company, Home Care Assistance has received numerous industry awards including Entrepreneur's Fastest-Growing Franchises and Franchise Business Review's Top 50. For more information about Home Care Assistance, our services and franchise opportunities, visit [homecareassistance.com](http://homecareassistance.com).

### **About Home Care Pulse**

Home Care Pulse is the industry's leading firm in performance benchmarking and quality satisfaction management and serves hundreds of home care businesses across North America. They are the industry's top resource for education, business development, certification, and proof of quality, including the prestigious [Best of Home Care® awards](#). Visit [www.homecarepulse.com](http://www.homecarepulse.com) to learn more about our [VANTAGE program](#), or visit [benchmarking.homecarepulse.com](http://benchmarking.homecarepulse.com) to learn about the Private Duty Benchmarking Study, the home care industry's largest and most comprehensive annual study, featuring benchmarks on finance, sales, marketing, operations, and more.