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Home Care Assistance of Northern Arizona Promotes Heather Kennedy to Client Care Associate

Heather Kennedy's new role will be focused on managing the front office, handling client intake calls and ensuring client satisfaction

(Prescott, AZ—December 11, 2015) [Home Care Assistance of Northern Arizona](#), the leading provider of in-home care for seniors in northern Arizona, is happy to announce that Heather Kennedy has been promoted to Client Care Associate. Her focus will be managing the front office, handling all intake calls and client engagement as well as supporting April Knack in the areas of interviewing caregiver candidates, coordinating care schedules and assisting with various office coordination activities and automation tasks.

Heather's professional career makes her a very versatile team player. Her experience includes various positions in the caregiving industry in group homes and companies focused on adults and children at risk, often with cognitive or developmental disabilities including Alzheimer's, autism, cerebral palsy and epilepsy. In many ways, Heather has demonstrated a dedicated focus on caring for others. Her efforts include volunteering at Good Samaritan's Alzheimer's unit, Homeward Bound in Grand Valley, CO and the Midnight Mission homeless shelter as well as various day care and half-way houses on Skid Row in Los Angeles, CA. In addition, Heather has committed herself to elder and hospice care for many relatives including aunts, uncles, grandparents and great grandparents ill with cancer and Alzheimer's disease.

"Heather is the first employee to be promoted within our company," said Carol White, owner of Home Care Assistance of Northern Arizona. "Her overachieving, yet humble nature in her direct caregiving role and her desire/ability to take on additional responsibilities made this decision a 'no-brainer'. We are delighted to have her as part of the headquarters staff."

Kennedy is joining Home Care Assistance of Northern Arizona at a stage of rapid growth and incremental success. The corporation is in the midst of an aggressive international expansion campaign with plans to have 120 offices open by the end of 2016.

To learn more about Home Care Assistance of Northern Arizona please visit www.HomeCareAssistancePrescott.com, or call 928-771-0105. The office is located at 377 N. Montezuma St. Suite 110, in Prescott, Arizona.

ABOUT HOME CARE ASSISTANCE

Home Care Assistance is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in Live-In care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2015 Inc. 5000 Company, Home Care Assistance has received numerous industry awards including *Entrepreneur's* Fastest-Growing Franchises and *Franchise Business Review's* Top 50. For more information about Home Care Assistance, our services and franchise opportunities, visit www.homecareassistance.com.