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Home Care Assistance of Dayton Receives Home Care Pulse Certified – Trusted Provider Distinction

(Dayton, OH – December 21, 2015) [Home Care Assistance of Dayton](#) announced today that it has received the Certified – Trusted Provider distinction from Home Care Pulse. This distinction illustrates the company's commitment to client satisfaction.

"We want to commend Home Care Assistance of Dayton for receiving the Certified – Trusted Provider distinction," says Aaron Marcum. "Home Care Pulse awards this distinction to providers who are actively gathering feedback from their clients each month and using that feedback to improve the quality of care they provide. By choosing a Certified – Trusted Provider to care for their loved ones, families can be reassured that their provider is dedicated to quality in home care."

Certified – Trusted Providers have contracted with Home Care Pulse to gather and report feedback from their clients by conducting live random phone interviews with a percentage of their clients each month. Because Home Care Pulse is an independent third-party company, they are able to collect honest and unbiased feedback, without outside influence. Clients rate their provider's services in areas such as timeliness of caregivers, services being provided as promised, compassion of caregivers and overall quality of care. Clients are also given the opportunity to provide feedback for their provider.

"It is extremely important that we gather feedback from our clients and their families on a regular basis," says Mark Febus, owner of Home Care Assistance. "Although we are constantly checking in with them, Home Care Pulse will give us the information we need to ensure we are on target."

"Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible," says Aaron Marcum, CEO and founder of Home Care Pulse. "We are happy to recognize Home Care Assistance of Dayton as a Certified – Trusted Provider, and we applaud their commitment to client satisfaction."

To find out more about the Home Care Pulse Certification, please visit BestofHomeCare.com. Home Care Assistance of Dayton is located at 6109 Far Hills Avenue, Dayton, OH 45459. Please visit www.HomeCareAssistanceDayton.com to learn more or give them a call at 937-353-7997.

ABOUT HOME CARE PULSE

Home Care Pulse is the industry's leading firm in performance benchmarking and quality satisfaction management and serves hundreds of home care businesses across North America. They are the industry's top resource for education, business development, certification, and proof of quality, including the prestigious [Best of Home Care® awards](#). Visit www.homecarepulse.com to learn more about our [VANTAGE program](#), or visit benchmarking.homecarepulse.com to learn about the Private Duty Benchmarking Study, the home care industry's largest and most comprehensive annual study, featuring benchmarks on finance, sales, marketing, operations, and more.

ABOUT HOME CARE ASSISTANCE

Home Care Assistance is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in Live-In care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2015 Franchise500® and Inc. 5000 Company, Home Care Assistance has received numerous industry awards including *Entrepreneur's* Fastest-Growing Franchises and *Franchise Business Review's* Top 50. For more information about Home Care Assistance, our services and franchise opportunities, visit homecareassistance.com.