



**FOR IMMEDIATE RELEASE**

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## **Home Care Assistance Oklahoma Receives 2017 Best of Home Care® – Provider of Choice Award**

**(Oklahoma City, OK—May 15, 2017)** Home Care Assistance Oklahoma announced today that it has received the 2017 Best of Home Care – Provider of Choice Award from Home Care Pulse. The Provider of Choice Award is granted only to the top-ranking home care providers, based on client satisfaction scores gathered by Home Care Pulse, an independent satisfaction research firm for home care. Home Care Assistance Oklahoma is now ranked among a select few home care providers across the country who have proven their ability to provide outstanding care.

“It’s an honor to be recognized among the Best of Home Care,” said Greg Bridges, co-owner and administrator of Edmond-based Home Care Assistance. “We commit ourselves every day to providing high-quality service to our valued clients, and this unbiased award helps validate this commitment.”

“We want to congratulate Home Care Assistance Oklahoma on receiving the Best of Home Care – Provider of Choice Award,” says Aaron Marcum, CEO and founder of Home Care Pulse. “Since this award is based on client feedback, it demonstrates their dedication to providing the highest quality of care with a focus on client satisfaction. We are pleased to recognize Home Care Assistance’s dedication to quality professionalism and expertise in home care.”

Best of Home Care – Provider of Choice award-winning providers have contracted with Home Care Pulse to gather feedback from their clients by conducting live phone interviews with their clients each month. Because Home Care Pulse is a third-party company, it is able to collect honest and unbiased feedback. Home Care Assistance Oklahoma has earned the 2017 Best of Home Care – Provider of Choice award in the following satisfaction categories measured by Home Care Pulse: Work Ethic, Ability and Compassion of Caregivers, Confidence in Office Staff, Communication from Provider, Client/Caregiver Compatibility, Service as Expected, Recommend Provider, Daily Life.

“This award reflects the high standards that we expect from our caregivers as well as our office and management team,” said Melissa Hill, co-owner at Home Care Assistance of Oklahoma. “We are extremely selective and intentional in our hiring and client/caregiver matching process. This helps our relationships with our clients as well as our employees be more successful.”

“Our goal at Home Care Pulse is to empower home care businesses to deliver the best home care possible,” says Aaron Marcum. “We are happy to recognize Home Care Assistance Oklahoma as a Best of Home Care – Provider of Choice and to celebrate their accomplishments as a trusted home care provider.”

To find out more about Home Care Assistance Oklahoma’s commitment to excellence, please visit [www.HomeCareAssistanceOklahoma.com](http://www.HomeCareAssistanceOklahoma.com) or call 405-285-4191.

## **ABOUT HOME CARE ASSISTANCE**

Home Care Assistance is the leading provider of home care for seniors across the United States and Canada. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, and the expertise and responsiveness of our staff. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. Home Care Assistance Oklahoma is locally owned and committed to being a recognized source for high-quality in-home care for families in Edmond, Oklahoma City and surrounding communities.

## **About Home Care Pulse**

Home Care Pulse is the industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to reduce increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit [homecarepulse.com](http://homecarepulse.com).