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## **Home Care Assistance of Palm Desert Receives 2017 Best of Home Care® – Provider and Employer of Choice Awards**

**(Palm Desert, CA – February 8, 2017)** [Home Care Assistance of Palm Desert](#), the leading provider of in-home care for seniors, announced today that it has received both the 2017 Best of Home Care – Provider of Choice and Employer of Choice Awards from Home Care Pulse. These awards are granted only to the top-ranking home care providers, based on client and caregiver satisfaction scores gathered by Home Care Pulse. Home Care Assistance of Palm Desert is now ranked among a small handful of home care providers across the country who have proven their ability to provide an exceptional working experience to employees and the highest quality care to clients.

“We want to congratulate Home Care Assistance of Palm Desert on receiving both the Best of Home Care – Provider of Choice Award and the Best of Home Care – Employer of Choice Award,” says Aaron Marcum, CEO and founder of Home Care Pulse. “Since these awards are based on real, unfiltered feedback from clients and caregivers, Home Care Assistance of Palm Desert has proven their dedication to providing a great work environment and solid training to employees, while maintaining their focus on client satisfaction. We are pleased to recognize their dedication to quality professionalism and expertise in home care.”

Best of Home Care providers have contracted with Home Care Pulse to gather feedback from their clients and caregivers via live phone interviews each month. Because Home Care Pulse is an independent company, it can collect honest and unbiased feedback. Home Care Assistance of Palm Desert has earned the 2017 Best of Home Care – Provider of Choice and Employer of Choice awards in all 20 of 20 satisfaction categories measured by Home Care Pulse:

“We are extremely proud to have won both these awards for the second consecutive year,” says Nikhil Mehta, Owner and CEO of Home Care Assistance of Palm Desert. “These awards represent a clear endorsement from our clients and caregivers alike about our dedication to the highest quality of care for our clients as well as our commitment to the development and happiness of our employees.”

“Our goal at Home Care Pulse is to empower home care businesses to deliver the best home care possible,” says Aaron Marcum, CEO and founder of Home Care Pulse. “We are happy to recognize Home Care Assistance of Palm Desert as a Best of Home Care award-winning provider and celebrate their accomplishments in building a team of happy, qualified caregivers who provide outstanding care for their clients.”

To find out more about Home Care Assistance of Palm Desert's commitment to excellence, please visit [HomeCareAssistancePalmDesert.com](http://HomeCareAssistancePalmDesert.com) or call 760-345-0001.

#### **ABOUT HOME CARE ASSISTANCE**

[Home Care Assistance](#) is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in daily care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2016 Franchise500®, Inc. 5000 Company and one of the [50 fastest](#) growing women-owned companies worldwide in 2016, the company was recognized as a [2016 Endorsed National Provider](#) by the home care industry's leading research firm, Home Care Pulse. Home Care Assistance CEO Lily Sarafan was also named Health Care Executives' [2016 Woman of the Year](#). For more information about Home Care Assistance, visit [www.homecareassistance.com](http://www.homecareassistance.com).

#### **About Home Care Pulse**

Home Care Pulse is the industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to reduce increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit [homecarepulse.com](http://homecarepulse.com).