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Home Care Assistance Denver Receives Home Care Pulse Certified – Trusted Provider Distinction

(Denver, CO – October 28, 2016) [Home Care Assistance Denver](#) today announced that it has received the Certified – Trusted Provider distinction from Home Care Pulse. This distinction illustrates Home Care Assistance Denver’s commitment to client satisfaction.

“We want to commend Home Care Assistance Denver for receiving the Certified – Trusted Provider distinction,” says Aaron Marcum. “Home Care Pulse awards this distinction to providers who are actively gathering feedback from their clients each month and using that feedback to improve the quality of care they provide. By choosing a Certified – Trusted Provider to care for their loved ones, families can be reassured that their provider is dedicated to quality in home care.”

Certified – Trusted Providers have contracted with Home Care Pulse to gather and report feedback from their clients by conducting live random phone interviews with a percentage of their clients each month. Because Home Care Pulse is an independent third-party company, they are able to collect honest and unbiased feedback, without outside influence. Clients rate their provider’s services in areas such as timeliness of caregivers, services being provided as promised, compassion of caregivers and overall quality of care. Clients are also given the opportunity to provide feedback for their provider.

“We always strive to provide the highest quality service and treat our caregivers with respect. Being awarded this distinction shows that we are accomplishing the standard we set for ourselves. We are very proud of the service we provide and the caregivers who serve our families,” said Todd Ediger, Owner.

“Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible,” says Aaron Marcum, CEO and founder of Home Care Pulse. “We are happy to recognize Home Care Assistance Denver as a Certified – Trusted Provider, and we applaud their commitment to client satisfaction.”

Home Care Assistance Denver, provides in-home care services for seniors. For more information, please visit HomeCareAssistanceDenver.com or call 720-443-3371 or 970-444-5545.

ABOUT HOME CARE ASSISTANCE

[Home Care Assistance](#) is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in daily care. We embrace a positive,

balanced approach to aging centered on the evolving needs of older adults. A 2016 Franchise500®, Inc. 5000 Company and one of the [50 fastest](#) growing women-owned companies worldwide in 2016, the company was recognized as a [2016 Endorsed National Provider](#) by the home care industry's leading research firm, Home Care Pulse. Home Care Assistance CEO Lily Sarafan was also named Health Care Executives' [2016 Woman of the Year](#). For more information about Home Care Assistance, visit www.homecareassistance.com.

About Home Care Pulse

Home Care Pulse is the industry's leading firm in performance benchmarking and quality satisfaction management and serves hundreds of home care businesses across North America. They are the industry's top resource for education, business development, certification, and proof of quality, including the prestigious [Best of Home Care® awards](#).